

Access Guide

National Waterfront Museum

General Access

The exhibits throughout the Museum are designed to be accessible to all and many are equipped with Braille and signed interpretation.

Gallery Assistants are also fully trained in interpreting the collections and displays. Large print museum floor plans are available on request, please contact **(029) 2057 3600**.

Wheelchairs

The Museum is fully wheelchair accessible. A limited number of wheelchairs are available and are provided on a first come, first served basis. Please ask a member of staff at the Information Desk on arrival.

Mobility scooters are welcome, however only a limited number are permitted at any one time. Please contact **(029) 2057 3600** prior to your visit.

Lifts

All lifts in the Museum are wheelchair accessible and have audio announcements and Braille labelling on the buttons. There are two lifts, one in the Main Hall and the other towards the rear of New Gallery.

Toilets & Baby Changing Facilities

Wheelchair-accessible toilets and baby changing facilities are available on the ground (near the café and towards the rear of New Gallery) and first floor (Achievers Gallery).

The Museum is also officially registered with the Changing Room Consortium as having a fully accessible changing room and toilet.



First Aid Room

The first aid room is located on the ground floor, which is equipped with a changing bed and hoist. If you require the use of the first aid room, please ask a member of staff for assistance.

Assistance Dogs

Guide dogs, hearing dogs and assistance dogs are welcome throughout the Museum.

Audio Descriptive Tours

We offer specialised audio descriptive tours of our galleries, these tours are specifically aimed at visitors who are blind or partially sighted.

For more information and to book a tour contact: **(029) 2057 3600** or e-mail waterfront@museumwales.ac.uk

- Cost: Free.
- Suitability: blind or partially sighted audience.
- Booking: required two weeks in advance.

Parking

There are five designated parking bays for blue badge holders located on East Burrows Place. These are available to visitors on a first come, first served basis.

More information

To help plan your visit, please contact **(029) 2057 3600** or email waterfront@museumwales.ac.uk